



violet & vine

Violet & Vine - Terms & Conditions

By paying the booking fee to secure your wedding flowers with Violet & Vine you agree to the following terms and conditions.

Consultations and quotes

The initial consultation is free of charge, however the charge for the final consultation is included in your quote.

Quotes are valid for 7 days. A quotation for the cost of your wedding flowers will be sent to you after the initial consultation, this is a guide price as you may make changes closer to the wedding day.

Bookings and payment

When a wedding date is booked a 15% non-refundable deposit is required within 7 days and is subtracted from your final wedding invoice. Once the deposit has been paid then the prices and dates are secure.

We will send you a final invoice following your second consultation and require the outstanding balance to be paid one calendar month ahead of your wedding date.

Updated March 2021

Cancellations

In the event of cancellation, the booking fee will not be refunded.

Any cancellations made within 30 days of the booked event, 50% of the final balance will be required.

Any cancellations within 7 days of the booked event: Full balance will be required.

Details and amendments

We will get in touch to organise a final consultation approximately six weeks before your wedding date in which any amendments can be discussed.

We are not able to guarantee exact flower choices and may have to use suitable alternatives at times due to our supplier availability.

Deliveries and set up

Delivery cost and administration fees are included within the wedding quote - any exceptional circumstances will be discussed at the initial consultation.

Containers and/or hired items can be returned to us within 7-14 days after the wedding date. If collection is required this will be charged.

Removal of all flowers from the venue is your responsibility unless previously arranged and included in your quote.

Photography

Violet & Vine reserves the right to take photographs of flowers and the setting prior to the wedding which may be used for our own promotional purposes.